

Quality & Environment Management Policy - (ENG)

Since 1998, SICOAC has been committed to a Quality approach that has enabled its ISO 9001 certification.

Moreover, in 2006, SICOAC obtained ISO 14001 certification in order to benefit from a management system integrating quality and environment (QEMS), willing to carry out its job in the context of respect of the environment.

QUALITY & ENVIRONMENT POLICY

Maximizing customer Satisfaction is it's main target and to achieve this goal, SICOAC has committed to:

- Maintain and develop an ongoing relationship with all relevant stakeholders, by ensuring the most effective interactive communication possible.
- Provide its customers with products and services in full compliance with the legal requirements, obligations and normative requirements and specifications of the customer.
- Inform and educate customers on the product life cycle (PE and PVC pipes and accessories).
- Work in a clean industry by making optimal use of natural resources, reducing negative impacts on the environment and improving waste management.
- Develop skills by applying participative and responsible management.
- Create, inside the company, a pollution prevention and environmental protection oriented-climate, by training, motivating and raising staff awareness on quality, on environment aspects and teamwork, to achieve quality and environmental objectives.

This policy is communicated and understood by staff, and is published on the SICOAC website www.sicoac.com.tn , with the various certificates, for all the interested parties, wishing to know the policy and the extent of the system.

The SICOAC General Management is committed for reviewing this policy and update accordingly.



Rachid MOKNI
General Manager

A handwritten signature in blue ink, appearing to be "Rachid MOKNI".